



## JOB DESCRIPTION

**Job Title:** Cashier

**Reports to:** Resort Services Manager

### Scope

As a cashier you will be working in the Café, ticket sales or retail departments

### Primary Responsibilities

- Opening and closing procedures as outlined in the Cashier employee manual
- Accountable for daily float and sales through cash register
- Balancing the sales and cash float at the end of each shift
- Provide assistance with sanitation
- Generate sales through personalized service and strong product knowledge
- Answer all questions, providing detailed information, and establishing trust with the customer to close of sale
- Present and explain product according to customer's specific needs along with promoting purchase of related products
- Stock inventory and create captive displays through visual merchandising
- Perform cashier transactions quickly and accurately in accordance with procedures and guidelines
- Provide resort information to the customers
- Maintain cleanliness of work area and proper storage of all items
- Other duties as assigned
- Attend to our guests needs as they arise

### Qualifications

- Must be approachable, dependable and a strong team player
- Previous customer service experience in a sales environment
- Professional attitude and confident self-presentation
- Ability to use a variety of computer applications
- Cash handling experience is an asset