



JOB DESCRIPTION

Job Title: Lift Operator

Reports to: Lift Operations Supervisor

The Lift Operator is responsible to ensure the safe and efficient use of our lifts for our guests and employees in a courteous, professional manner. As well as perform various other outdoor duties.

Primary Responsibilities

Guest Safety

- Ensure that guests are safely loaded onto our lifts
- Be vigilant for identifying and preventing lift related incidents
- Ensure daily that signage is in place, visible and straight
- Know and enforce the Alpine Responsibility Code
- Assist with the education of safe skiing

Guest Service

- Ensure that all guests have a valid lift pass
- Know lift opening and closing times
- Ensure lift information board is completed daily
- Ensure mazes are in the best possible condition
- Ensure proper lift use by our guests and staff (back-packs, young kids, etc.)

Lift Operation

- Know and follow safe operating procedures
- Know and follow opening and closing procedures
- Understand lift function
- Maintain lift area's free of ice and excess snow
- Ensure ramps are maintained throughout the day

Emergency Procedures

- Know and follow emergency operating procedures as per training and lift manual
- Assist with lift evacuation as required
- Ensure that all safety equipment is in place and ready for immediate use
- Be able to contact Patrol in the event of an injury
- Carry out duties as required by supervisor/managers

Reporting

- Complete required Lift log documentation prior to opening of lift
- Ensure data is accurate and complete
- Document all stops and unusual occurrences
- Notify Lift Supervisor of all mis-loads/unloads outside of the load/unload point
- Turn in completed log sheets weekly to the Lift Supervisor
- Direct all media inquiries to the Operations Manager

Equipment

- Know how to use tools properly
- Ensure the security of tools and equipment
- Maintain lift huts and surrounding areas
- Use lift phones and radios appropriately
- Clean and maintain uniform regularly
- Be responsible for issued radio and report loss or problems immediately

Miscellaneous

- Parking lot cones
- Ski racks, benches and tables
- Snow removal around lifts, buildings, decks and entrances
- Garbage and recycling removal
- Assist with Special Events